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A la att. de D. **Alfonso García Galán**
Presidente de la Comunidad de Propietarios Alcazaba Beach
Carretera de Cádiz km 158
Urbanización Alcazaba Beach Club, 29680 - Estepona

En Estepona a 4 de Octubre de 2017

Estimada Sr./Sra.:

Como bien saben, desde fecha 29 de Noviembre de 2007 esta mercantil tiene suscrito con Uds. un acuerdo marco (ref.: Contrato S67441711) para la prestación de servicios de seguridad, conexión a central receptora de alarmas, a diversos propietarios de la Comunidad de Propietarios.

Examinado dicho contrato ponemos en su conocimiento la necesidad de que la prestación de servicios con cada propietario se regularice, suscribiendo cada uno de ellos un contrato individual con Prosegur Alarmas España, S.L. (en adelante Prosegur).

Es intención de Prosegur que esta situación no se prolongue más allá del 31 de diciembre de 2017, para ello les agradeceríamos comuniquen a los distintos propietarios beneficiarios de ese acuerdo marco esa circunstancia. Asimismo se deberá informar que, en todo caso, en la fecha indicada se procederá a desconectar dichos equipos de nuestra Central Receptora de Alarmas finalizándose los servicios prestados hasta la fecha.

No obstante Prosegur realizará una oferta individualiza a cada uno de esos propietarios/usuarios en condiciones ventajosas para minorar cualquier impacto y/o molestia que pudiera ocasionárseles.

Sin otro particular, mostrando nuestra disposición para aclarar cualquier duda que pudiera existir al respecto, les saluda atentamente,

COMUNIDAD DE PROPIETARIOS
"ALCAZABA BEACH"
Carretera Cádiz Km. 158
Estepona - 29680 - Málaga
ESPAÑA

Prosegur Alarmas España, S.L.
Fdo. D. Francisco Mata Alarcón



For the attention of D Alfonso Garcia Galan
President, Alcazaba Beach Owners Community
Carretera de Cadiz, Km 158
Urb Alcazaba Beach Club, 29680 – Estepona

Estepona, 4th October 2017

Dear Sir,

As you are aware, since 29th November 2007 this company has had a global contract (Contract S67441711) with yourselves for the supply of security services, connection to a central alarm reception system, covering a number of owners in the Owners Community.

Having reviewed this contract, we are obliged to inform you that the supply of these services to individual owners needs to be regularised, with each owner subscribing to an individual contract with Prosegur Alarmas España, S.L. (henceforth Prosegur).

It is the intention of Prosegur that this situation be corrected no later than 31st December 2017, so we ask you kindly to communicate this fact to the various owners who are covered by the global contract. Please also inform them that, in each case, on the indicated date we will proceed to disconnect their equipment from the central alarm reception system, and terminate the services provided to date.

Prosegur will of course make individual offers to each of the owners / users, on generous terms, to minimise any impact or concern that might arise.

We are of course at your service to clarify any question or doubts you may have on this issue.

Yours faithfully,

(signed on behalf of)

Prosegur Alarmas España, S.L.
D Francisco Mata Alarcon

(Initialled & stamped received by)

D Alfonso Garcia Galan
Alcazaba Beach Owners Community



Securitas Direct España SAU - Registered in the DGP with the N° 2737
 CIF. A26106013
 C/ Priégola nº 2 C.P. 28224
 Pozuelo de Alarcón (Madrid)
 Tlf 600825055

ESTIMATED SECURITY SYSTEM

CUSTOMER NAME	Alcazaba Beach		
ADDRESS	Comunidad		
LOCATION	Estepona	PROVINCE	Malaga
CODE	29604		
DATE	25-sep.-19	Nº ESTIMATED	
INSTALLATION TYPE	Home		
SPECIALIST NAME	Miguel Angel Albertos	SPECIALIST PHONE	600825055

Units	CONCEPT	Official Price	Discounts	Price	Fee
1	KIT VERISURE SMART ALARM	699,00 €	500,00 €	199,00 €	33,00 €



Control panel with high sensitivity microphone
 Intelligent key reader accesses control
 Magnetic detector with shock sensor
 2 Motion detectors with colour camera and flash
 6 Smart magnetic keys
 High power deterrence siren
 Communications module gsm / sms
 Check with speech / hearing
 Facade deterrent plates and Stickers
 12v Battery Support



Verisure smart alarm

Units	EXTRAS	Official Price	Discounts	Price	Fee
2	Guadian Licences	0,00 €	0%	0,00 €	0,00 €
1	Antiinhibition system (sentinel)	199,00 €	199%		10,00 €
1	Discount montly				-10,00 €
				0,00 €	0,00 €

Total Security System + Installation	898,00 €	699,00 €	199,00 €
I.V.A. (21%)			41,79 €
TOTAL ESTIMATED			240,79 €
Service Fee			33,00 €
I.V.A. (21%)			6,93 €
TOTAL MONTHLY SERVICE FEE			39,93 €

Valid estimate

Comments Special Ofert Valid to :30/10/2019

Servicios Incluidos



Conexión a Central de Alarmas con aviso a Policía

- Securitas Direct tiene la Central de Alarmas líder en España y Europa.
- Televigilancia 24 horas / 365 días.
- Respuesta en menos de 30" con aviso a Policía.
- Verificación de saltos de alarma.
- Identifica casos de coacción y SOS y actúa inmediatamente.



Vigilante Securitas, Acuda Líder en España

- Más de 700 vigilantes privados en toda España.
- Doble intervención de Vigilante Securitas y Policía.
- Acompaña a Policía durante la inspección en caso de intervención.
- Restablecemos su Seguridad (alarma, cerrajero, cristalero...)
- Vigilante Securitas de Custodia hasta que la seguridad queda restablecida.



Comunicaciones Seguras

- Red de Transmisión de Señales de Alarma (ATN) propia de Securitas Direct, no inhibible **NUEVO**
- Antenas desplegadas por toda España **NUEVO**
- Tarjeta SIM Verisure 3G con comunicación encriptada.
- Recibimos las señales aunque los ladrones corten la línea telefónica.
- Todos los costes de comunicación incluidos en su cuota mensual.



Servicios de Control

- Control de accesos de hasta 30 usuarios.
- Fotopeticiones desde su smartphone.
- Escucha silenciosa: Escuche desde su smartphone lo que sucede en su hogar.
- Aviso de corte eléctrico.



Garantía

- Garantía de por vida: materiales, reparación, sustitución, actualización de software, desplazamiento de técnico y mano de obra.
- Certificado de Alta Seguridad Grado II: Normativa Europea de instalación homologada para aviso a Policía.



PROSEGUR ALARMAS S.A.

Alberto San José Bernabé

Security advisor

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ESTIMATE FOR THE INSTALLATION AND SETUP OF YOUR PROSEGUR SYSTEM



CLIENT:




ALCAZABA BEACH

SPECIAL PROMOTION OCTOBER 2019




PROSEGUR ALARMAS S.A.
 Alberto San José Bernabé
 Security advisor
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 E-mail: Alberto.san-jose@prosegur.com

EQUIPMENT CONFIGURATION

OBJECT		SECURITY ESTIMATE		
MODEL	QNTY	DESCRIPTION	PVP/UNIT	PVP/TOTAL
	1	PROSEGUR PROVIEW: bi-directional micro processed unit; with nineteen (19) zone capacity, programmable for theft, fire, and intrusion; allows nineteen (19) access codes, whether with electronic tags or numbered codes; memory capacity for the last 4.000 events; partial or full on positions; internal elements supervision every eight (8) minutes; built in siren with four (4) seconds delay to assure full recording of video sensors; GPRS transmitter.	269,00€	269,00€
	1	The Keypad Model CMA is a battery operated, wireless alphanumeric keypad designed for configuring, programming, and operating the Proview security systems. The keypad consists of a liquid-crystal (LCD) display with two 16-character lines, multi-function push buttons, a panic alarm button, a built-in sounder, and S2View® spread spectrum, interactive, encrypted wireless circuitry for secure two-way communication with the control panel. <u>Includes three security tags</u>	100,00€	100,00€
	3	Infrared camera sensor is a battery operated, wireless indoor motion-activated video camera. The DCV consists of a digital camera, a passive infrared motion detector, and S2 VIEW® spread spectrum, videofied interactive, encrypted wireless circuitry for secure two-way communications with the control panel. The camera consists of a CMOS black and white sensor and an 85°, wide angle lens. Two infrared LEDs provide a night illumination distance of approximately 4.5 meters/14 feet. For motion or movement detection, a fresnel lens inside the cover captures a 12 meters/40-foot wide, 90° angle passive infrared pattern. The base allows for corner mounting. A dual tamper function provides for both wall and cover tamper detection.	90,00€	270,00€



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	1	<p>The PIR Model ITRA is a wireless, indoor Pet-Immune motion detector. The alarm segment is reported via the control panel to the central monitoring station. It is powered by one lithium battery that can last four years, depending on the amount of detector activity.</p>	40,00€	40,00€
		STANDARD INSTALLATION COST	679,00€ + 21% VAT	
		PROMOTIONAL DISCOUNT	-339,50€ + 21% VAT	
		FINAL PRICE OF THE EQUIPMENT	339,50€ + 21% VAT*	
		(WITH LABOR COST INCLUDED)		

COST FOR ALL SERVICES DESCRIBED ABOVE:

33,00€ + 21% VAT per month

(Including: Maintenance, Promobile services, daily tests by GPRS, Web events report, remote access and video surveillance).

***IF DESIRED, WE HAVE IMMEDIATE INTERVENTION SERVICE**

(GUARD) FROM 4,00€ + 21% VAT per month

**PROSEGUR ALARMAS S.A.**

Alberto San José Bernabé

Security advisor

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DESCRIPTION OF SERVICES TO BE PROVIDED:***CONNECTION TO OUR CENTRAL MONITORING STATION (Central Receptora de Alarmas (CRA))***

The CRA will receive and verify all alarm signals. This service includes, in addition to signal verification, the contact of persons listed by the client as well as Law enforcement agencies and emergency services when required, following with the established operational guidelines and the Law on Private Security.

IMMEDIATE RESPONSE TEAM (Servicio de intervención inmediata (SII))

It constitutes an immediate response to alarm signals by professional security guards; which are fully trained for high risk situations, and that will physically inspect the premises, issue full situation reports, and be in constant contact with the CRA, Law enforcement agencies, and emergency services.

It is an option to the standard service package and can be requested on different conditions and levels; which will be completely described at the moment of hiring.

KEY SAFEKEEPING

The client has the option to entrust Prosegur with a copy of the premises access keys; which are going to be coded and stored at all times inside a safe in the office bunker. They would only be accessible to authorized personnel from the client and to the immediate response team in accordance with the current legislation.

For an additional fee this can be hired independently from the standard service package. Nevertheless, it is a requirement if the SII service is hired, in which case no extra fees shall be applied.

CUSTOMER SERVICE

All clients benefit from a 24/7 telephone line for inquiries, modifications, claims, and suggestions; with English speaking personnel, in Spain at 902.202.999 and from abroad at +34.911.753.501.

ELECTRIC SHORTAGE WARNING

The CRA will contact the persons listed by the client, according to the established operational guidelines, when an electric shortage is detected on the premises and after a 4 hour standard period has gone by.

Such warning, unless modified on the contract conditions, will be done by telephone during daily hours (from 08:30 to 22:30).

Each client can hire, for an additional fee, an immediate notice as well as contact through SMS.

PROSEGUR WEBSITE

This service allows the client to access its own private area for verification of personal information, system status, and services hired. Through the "Acceso Web" our clients can keep informed at all times and also keep their records updated without losing precious time.

In order to be able to benefit from it a user name and password must be set previously, by calling our customer service line.

**PROSEGUR ALARMAS S.A.**

Alberto San José Bernabé

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ANNUAL RISK REASSESSMENT

Our professional staff will visit the premises once per year in order to ensure all risks are kept to a minimum, to present new technologies, and to prepare a detailed report on safety management; including any modifications requested by the client.

CANCELLATION NOTIFICATION

This service provides the assurance to the client, if a mistake occurred during the disarming of the system, that our CRA is fully aware of the situation, that it will immediately respond to it, and that it will act according to our operational guidelines if an unusual event is discovered.

PASSWORDS

Additional to any user codes issued at the time of installation or afterwards every client will receive 2 passwords; the first, for identification purposes when the client contacts Prosegur or is contacted by Prosegur, the second, so that the client can verify if the caller is in actuality from Prosegur.

COMMUNICATIONS

All Systems monitored and installed by Prosegur will be proven on a constant basis to provide extra security measures and allow our technical department to react immediately if a fault is detected in the communication outlet.

PREVENTIVE MAINTENANCE

Following with the operational guidelines and the private security Law, all systems monitored and installed by Prosegur will be inspected thoroughly on an annual basis; even if there are no faults, so that the correct functioning is ensured.

If it is the clients request this visit can be scheduled more than once per year for an additional fee, by specifying it on the service contract.

MOBILE NETWORK

All systems in Prosegur's portfolio have the possibility to use a Mobile network for communication purposes, additional or instead, of a standard telephone line. Depending on the system installed this can be through a GSM module or a GPRS module; which will be determined before hand.

As part of this service Prosegur will issue a corporate SIM card and all costs related to the service will be hired as a single package.

EQUIPMENT WARRANTY

All equipment installed by Prosegur has a limited warranty and is directly related to the purchase or renting. A full description of it will be given at the moment of hiring the services.

ALARM VIDEO VERIFICATION

The provided system has a capability of recording 10 seconds of video in complete darkness if it is triggered; and which will immediately be sent to the CRA in order to view and to study the event, with a possibility of requesting additional footage or gain access to all remaining cameras.

This will allow the CRA to assess the situation in a faster and more accurate way, thus provide an extra security benefit for the client.

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IMAGE CUSTODY

All footage recorded will be available to the client upon request for legal purposes and for personal reasons, if correctly justified.

The maximum period of image storage is of 30 days.

PROMOBILE

Is an application developed by Prosegur, with the highest security protocols that allows in its main remote features a total and/or partial connection of the alarm, disconnection, status check, activity requests, and image requests, also available in many different languages and compatible with all Andriod devices, plus others. [The Promobile package allows the remote connection of the system 30 times per month and the request of up to 10 images per month; the Promobile+ package allows the remote connection of the system 90 times per month and the request of up to 30 images per month.](#)

VIDEO SURVEILLANCE

Before an alarm jump, Prosegur will have remote access to the video recorder and check the images in real time. In this way we can give notice to the security forces of what is happening in housing/ trade. You must have ADSL.

